Meeting Challenges!

Our consultants have the right skills, tools, and experience to meet business challenges and help you achieve success.



Services Portfolio

4Ci provides consulting, staffing, and pay-rolling services for government funded social and economic benefit programs such TANF, SNAP, Child Welfare / Child Care, Early Learning, LiHEAP, CHIP, Affordable Health Care Exchange, Disability Insurance, Unemployment Insurance, Child Support Enforcement, & Medicaid Information Management Systems (MMIS).

- Staffing
- Consulting
- Payroll

integrity sincerity Trust reliability

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Business Services Footprint



About 4Ci

4Ci Business Units

Staffing

Consulting

Payroll

Subject Matter Expertise

Workforce Management

Public Sector Programs

Technical, Accounting

4Ci By Numbers



Technology

Audit

Developer, Tester, Analyst Architect, Manager, Administrator Our services are utilized by global consulting firms, OEM, and global systems integrators...

Staffing, Payroll Top Global System Integrator. Federal, Civilian. State, Local, County.

Audit Big 3 Consulting Firm.

Consulting Global OEM. Big 3 Consulting Firm.

Success Through Collaboration with Global **Consulting Firms & System Integrators**

- Public Sector Projects in 26 US **States**
- Integrated Eligibility Projects in 15 US **States**
- Medicaid / MMIS • projects in 2 US **States**
- CSE projects in 3 US **States**
- UI-Mod projects in 4 **US States.**



Public Sector Programs

| Integrated Eligibility Systems | 15 projects with expertise in integration of benefits and eligibility determination (recipient, provider) systems, financial systems, validations, and information exchange processes. Our consultants have re-designed & mapped government processes to comply with policies, guidelines mandated by Medical Assistance Program for the following systems; Medicaid, Claims, & Recipient Administration; Program Management; Provider Determination; Reference Data Management; MMIS; MITA architecture, processes, guidelines, business models; HIPPA remediation; EHR; Health Information Technology; Security, & Privacy. Our consultants have constructed enterprise wide automated case & benefits management systems where a case worker can plan and monitor services provided by various social agencies to an individual or a family. Simultaneously a case worker can determine benefits eligibility based on household composition, non-financial assets and & other sources of income. 4Ci has experience of automating and integrating processes for claimants, recipients, and providers. From applying basic data management principles to complex business rules for eligibility determination, we have done it all. 4Ci has provided technical consulting & project management services for Child Care Works, Early Intervention, Head Start, Nurse-Family Partnerships, PreK Counts, and Key Stone STARS. Our consultants have configured complex business rules to build end-to-end systems that determine program eligibility, manage client & provider information, and provide funds management & allocation capabilities, & support invoicing and payment functions. Our technical and subject matter experts have designed, developed, managed, and implemented complex electronic document management, enterprise data-warehouse, and information exchange systems for child care development program. | | | | | | |
|---|--|--|--|--|--|--|--|
| Home & Community Based Programs | | | | | | | |
| Child Care | | | | | | | |
| Child Support Enforcement | Our consultants have designed, developed, maintained, and enhanced automation systems for case management of claimants and courts' appeals process by incorporating complex business rules & policies that govern appeals and CSE processes. We have created information exchange and collaboration portals for sharing of information related to eFiling and records maintenance. Using the system, a claimant can apply, review, monitor, and correspond through a single portal. Similarly, a trial and /or appellate court can electronically access information related to appeals process. | | | | | | |
| Medicaid / MMIS | d / Worked with FL ACCESS and Oregon MAGI Medicaid CMS. Our consultants have provided services related to application development, testing, and infrastructure architecture. 4Ci resources have experience with design, development, testing, and maintenance of claims processing, | | | | | | |
| Unemployment Insurance We have provided technical and functional expertise for CA UI-MOD, FL-AWI, and NM-UI Tax Modernization systems. Contribution with benefits management system includes eligibility determination, recording claiman filing information, determining updates as needed, such as changes in work-seeking status; and, calculating state-specific weekly and maximum benefit amounts. Contribution with tax system includes online reporting and payment of employers' tax and wage reports; calculating tax, wage and payment adjustments, penalties or interest accrued; processing quarterly tax and wage amounts; determining and processing late payment penalties, interest, civil penalties, or fees; and adjusting previously filed tax and wage reports as a result of a tax audit. | | | | | | | |
| | CARES NM ASPEN NH NewHeights II IES GA IES CO PEAK | | | | | | |

| TX TIERS | MI BRIDGES | WI CARES | NM ASPEN | NH NewHei | ghts | IL IES | GA II | ES CO PEAK |
|----------|------------|----------|------------|-----------|------|--------|---------|------------|
| VA VaCA | MS OR Or | egOne | WV RADPIDS | WY WINGS | MT C | CHIMES | PA iCIS | TN TEDS |

4Ci Business Approach

| Contract Administration Plan (ReCAP) | Governance Model (xGOV) | Extended Support Model (xSM) | Talent Acquisition Process (ReTAP) | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|--|
| ReCAP establishes guidelines for ethical behavior, procedural efficiency, and quality/performance standards expected from 4Ci staff. | xGOV establishes ground rules for participation in an engagement and provides necessary framework to prevent the engagement from descending into chaos. | xSM is designed to provide recruiting, administrative, hiring, delivery, and accounting support for multi-site work locations. | 4Ci's proprietary recruiting methodology with pre-defined, logical sequence of analysis, evaluation, risk mitigation, and hiring processes; thereby making 4Ci process highly efficient and effective. | | | | | | | |
| Aligned with Client Priorities and Compliance Guidelines | | | | | | | | | | |
| | | | | | | | | | | |

4Ci leverages its business model to provide services that comply with client SLAs and government mandated guidelines for large scale public sector projects. 4Ci resources have industry specific subject matter expertise to quickly understand client's business need, their challenges, and thereafter apply their knowledge of the program and technical expertise to meet client's desired objectives.

